

# Talking with Your EI Service Providers



Parents and service providers want what's best for children in the Illinois Early Intervention (EI) Program. Talking to each other openly can help reach that goal. Providers need to know about the child's routines, communication strengths, and how the child learns. Parents need to know about services and how they will be involved. They may have questions about home visits, types of services, or their child's development.

## Here are some things that providers need to know about you and your child:

- What are his strengths? Is he usually cooperative? Does he enjoy meeting people?
- What concerns you about your child? Is her speech delayed? Does she have tantrums?
- How do your child and you like to learn? Are there activities you can practice with her to promote her development?
- What would you like your child to learn in the next 6-12 months?
- Are there things you would like to learn?
- What is your child's normal routine?

## Here are some typical questions that you may want to ask your service providers:

- How can you help me get just the services I want for my child? Be sure you understand your rights in choosing services now and how services can be changed later. Discuss the benefits you can expect for your child and family.
- What is the best way to stay in touch with you? Ask for contact information in case you need to make or cancel an appointment. Find out who you should call if you cannot reach the provider.
- What is my role during a home visit or related services? Ask about ways to care for your baby and ask for time to practice while your provider is there. Discuss making time to talk about your child's problems or successes.
- Will the information I provide be kept confidential?
- What are good resources in my community to help me between services or visits?

## Talk together about EI information and meetings:

- How can I organize all the papers and information I get?
- When is our next Individualized Family Service Plan (IFSP) meeting? How can I prepare for it?
- Who can I bring to the meeting?
- How can I find other parents with the same concerns I have?

## For more information on talking with early intervention professionals, see the Illinois Early Intervention Clearinghouse Web site at <http://eiclearinghouse.org>.

Any opinions, findings, conclusions, or recommendations expressed in this publication are those of the author(s) and do not necessarily reflect the views of the Illinois Department of Human Services, Bureau of Early Intervention.

Funded by the Illinois Department of Human Services  
Bureau of Early Intervention



Illinois  
Early Intervention  
Clearinghouse

Illinois Early Intervention Clearinghouse  
Early Childhood and Parenting Collaborative  
University of Illinois at Urbana-Champaign  
Children's Research Center  
51 Gerty Dr. • Champaign, IL 61820-7469  
Telephone: 217-333-1386 • Fax: 217-244-7732  
Toll-free: 877-275-3227 (Voice/TTY)  
Email: Illinois-eic@illinois.edu

